## Now E Premier League and LaLiga 2018/19 Monthly Plan HK\$60 Discount Voucher - Terms and conditions

- 1. The Now E Premier League and LaLiga 2018/19 Monthly Plan HK\$60 Discount Voucher ("**Discount Voucher**") is only applicable to subscribe to the Now E Premier League and LaLiga 2018/19 Monthly Plan. You can watch 2018-2019 Premier League matches and LaLiga matches and certain match reruns on our Now E App, the www.nowe.com website or Now E Android TV Box. You can watch the matches by video on demand anytime within the period of 7 days after their respective live broadcasts.
- 2. You MUST use the Discount Voucher code on or before 31 Jan 2019, failing which it will expire. After using this Discount Voucher code, HK\$60 will be automatically deducted from the first month's subscription fee. The next billing month's (the second month) subscription will be charged in original price of HK\$158 monthly plan until the Now E Premier League and LaLiga 2018/19 Monthly Plan (as applicable) is terminated.
- 3. Please note that all programmes on Now E can only be used in Hong Kong for your private domestic viewing only and must not be shown or exhibited for any public or commercial purposes.
- 4. Each Discount Voucher code can only be used once. PCCW Media Limited shall not be liable for invalidation or loss of any Discount Voucher code; and/or any delay or failure to broadcast any content.
- 5. Supported devices include smart phones (iOS version 10 or above, Android version 7 or above), tablets (iOS version 10 or above, Android version 7 or above) and personal computers (web browser: Chrome, Safari and Firefox). Please refer to www.nowe.com for the latest requirements.
- 6. By using the Discount Voucher and the Discount Voucher code to subscribe to Now E, you are deemed to have read and agreed to be bound by the "Now E Terms and Conditions", "Terms of Use of the 2018/19 Premier League and LaLiga matches", the "Now E Android TV Box Terms of Use" and "Now E Things to Know" (available for viewing at www.nowe.hk/tnc/service , <a href="https://www.nowe.hk/tnc/tvbox">www.nowe.hk/tnc/tvbox</a> and <a href=
- 7. The Discount Voucher cannot be used in conjunction with other offers.
- 8. The Discount Voucher cannot be exchanged for cash, returned or resold; and will not be replaced if damaged.
- 9. The Discount Voucher, Discount Voucher code and Now E service are provided by PCCW Media Limited. PCCW Media Limited's decision in the event of any disputes arising from or relating thereto, shall be final.
- 10. Restrictions on number of devices and concurrent viewing: Each Now E account can only be used to log in for a maximum of five (5) different devices; and for two (2) concurrent video viewings.
- 11. Please note that video streaming may consume significant amounts of mobile data. You are responsible for keeping track of your mobile data charges. Please contact your mobile data service provider for more information. For example, watching a 60 minute live broadcast may consume 2GB of mobile data or more.
- 12. The streaming quality of video content for Now E is adaptive according to the available bandwidth. You are advised to do the following to enjoy an optimal viewing experience on Now E:
  - a. Except for the App, turn off other unnecessary running applications to free up more system
  - b. Video streaming quality is affected by the speed of your Internet connection. Insufficient bandwidth and other factors such as inappropriate equipment set-up and equipment incompatibility may lead to interrupted video streaming, pixilated video, disruption in streaming, audio that is not synchronized with video etc.
  - c. Do not upload or download any files when playing video, in order to minimize impact on the quality of video playback.
  - d. If your device or is connected to the Internet via Wi-Fi, please check if the Wi-Fi signal is normal. Internet speed may also be affected if too many users are connected to the same Wi-Fi access point or if many users are sharing the same radio spectrum. In addition, the distance between the Wi-Fi modem and the mobile device or personal computer will directly affect the stability of the network reception.
- 13. PCCW Media Limited reserves the right to amend the technical specifications and requirements relating to Now E and the Android TV Box at any time with or without prior notice.

- 14. The broadcast times and dates of the Matches may be subject to change from time to time. Please refer to the official final announcements for details.
- 15. If there are any discrepancies between the Chinese and English version of these terms, the English version shall prevail to the extent of such inconsistency.

Please email cs@nowe.com for enquiries.